

Fastrack 2010 Annual User Group Conference – Agenda Details

User Group Conference Sessions – May 27th and 28th, 2010

During the two days of the conference, May 27th and May 28th, we will be offering Roundtable Sessions that are focused on you, the users of Fastrack, and how you utilize the application. These will be formatted differently from last year, fostering a more interactive discussion between you, other users and the Fastrack staff.

If a Roundtable General Topic does not interest you, there will be industry expert presentations going on, as well as Vendor product presentations, which you can attend.

In addition, this year we are continuing to offer a dedicated area, staffed with Fastrack resources, to allow you to use the system and ALL of its features in a hands on workshop atmosphere. This area will have all of the real time capabilities functional, including automated warehouse, Symbol devices, Treo devices, Samsung Ultramobile Pc's and all modules of the software available. You can sit at a terminal and work through something new you have learned, work one on one with a trainer and/or discuss additional modules on the application with Fastrack staff, as well as "test drive" these aspects of the application yourself. This workshop area will be open all day for your use.

Thursday, May 27th, 2010

8:00 a.m. to 9:00 a.m. Continental Breakfast

Morning Sessions – 9:00 a.m. to 12:30 p.m.

- **Opening Presentation – Topic to be announced**
- **Beyond the Basics of Fastrack (HME)** – Share your tips, tricks and shortcuts throughout the system and learn some new ones
- **Surfing the Web** – Internet Applications, questions, answers and brainstorming - FT Web Portal, E-commerce
- **Beyond the Basics of Fastrack (HHA)** - Share your tips, tricks and shortcuts throughout the system, learn about Patient Employee Scheduling and new features (Oasis) in the HHA module
- **Period End Processing** - the Ins, Outs and Roundabouts concerning period end. Learn how to use new tools and current reports to successfully manage your business
- **Industry Topic** - Medicare Industry Update
- **Vendor Specific Presentation** – To be announced

12:30 P.m. to 1:30 p.m. LUNCH

Afternoon Sessions – 1:45 p.m. to 5:15 p.m.

- **Inventory Management Task Force I** - discussion on how inventory is managed conceptually in Fastrack (will dovetail into the following hour)
- **Inventory Management Task Force II** - Troubleshooting, questions and answers (will dovetail into next hour)
- **Inventory Management Task Force III** - Future development outlook, considerations and suggestions
- **Cash Posting Strategies** - walk through various complicated scenarios, including downgrades, over payments, payment on account and credit balances.
- **Automated Warehouse Configuration** - Options, troubleshooting, direction, questions and answers
- **Beyond the Basics of Fastrack (IV)** - Share your tips, tricks and shortcuts throughout the system and learn some new ones
- **A/R Management Strategies** - Collection module changes, sorting and other new options
- **Industry Topic** – To be announced
- **Vendor Specific Presentation** – To be announced



Go Native with Fastrack!



6:00 p.m. to 9:00 p.m. Island Cocktail Reception

Friday, May 28th, 2010

8:00 a.m. to 9:00 a.m. Continental Breakfast

Morning Sessions – 9:00 a.m. to 12:30 p.m.

- **New Development Brainstorming** - What has been done, what is coming down the pike and new ideas will be discussed
- **The Benefits of Delivery and Routing Automation** - considerations, questions and answers
- **Period End Processing** - the Ins, Outs and Roundabouts concerning period end. Learn how to use new tools and current reports to successfully manage your business.

Morning Sessions – 9:00 a.m. to 1:45 p.m. (Cont'd)

- **Writing Inventory Reports** – bring your questions and get answers about how to develop the best Cost of Goods reports, use the ones in the system and/or merge the two
- **Paper "less" Options** - document management, options, setup and use
- **Productivity Measures in Fastrack** - Scoreboard development, what other users have done, reports to support and data structures related
- **Cash Posting Strategies** - walk through various complicated scenarios, including downgrades, over payments, payment on account and credit balances.
- **Business Intelligence** - What can it do for me?
- **General Report and Data Extract Brainstorming** - share reports and/or data extracts you have developed with other users, bring ideas, examples and even the files you would like to share or expand on
- **Plus additional topics will be added!**

2:00 p.m. to 3:00 p.m. LUNCH

3:00 p.m. Wrap up the Conference and Head out for some fun or safe travels Home!

Thanks for participating and making this another successful year!!