

## **NEWS RELEASE**

For Immediate Release December 14, 2011 **Contact: Spencer Kay** 

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## New Fastrack Service Resolves Major Provider Problem

Plainview, NY...A major problem for HME and Infusion Pharmacy providers is being virtually eliminated thanks to Fastrack MDI, a new service from Fastrack Healthcare Systems, Inc. MDI uses a master death index database that is updated weekly to determine if patients in the provider's Fastrack system are deceased.

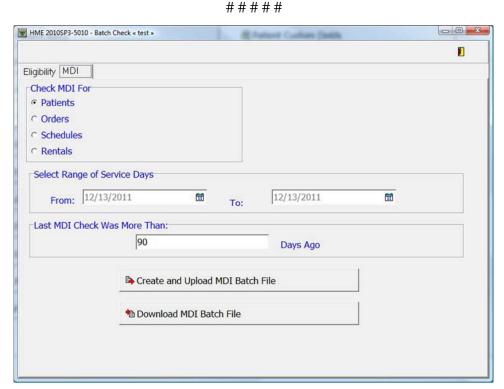
According to Spencer Kay, President of Fastrack, "A serious challenge facing providers is the consequences of a patient dying and not being notified. This could lead to inappropriately billing for rental equipment as well as the financial loss due to not being able to retrieve the product in a timely manner. Providers are constantly telling us that the deceased's family, not knowing the provider owns the equipment, will sell it on eBay." The availability of this service represents another "first" for Fastrack.

Upon signing on for the Fastrack MDI service, a complete check of the provider's database is initiated. In the event there are patients found to be deceased; the date of death is inserted into the patient record, the Fastrack system automatically discharges the patient, places all open orders including rentals and recurring schedules on hold, creates a pick-up ticket for equipment on rental and stops all related billing. This same procedure will take place each time a Fastrack client initiates a status check on an individual patient as well as when checking all patients with rental equipment, recurring supply orders and pending bills. The Fastrack System

will generate several reports including a list of deceased patients for a specific time frame. This will help the collections staff in dealing with any open account balances.

The service is available now for Fastrack clients. The service is being expanded for providers utilizing other systems that can use the Fastrack interface for matching their patients against the Fastrack MDI database.

Fastrack is the leading supplier of software & technology to Home Medical Equipment providers, Durable Medical Equipment and Respiratory Providers, Home Infusion Pharmacies & Home Healthcare Agencies. Only Fastrack offers a solution for each individual segment of Home Care as well as one system encompassing virtually every clinical, operational and financial aspect of a provider's business, automating several or all of these product/service lines within one integrated Microsoft SQL database. For further information, contact *FASTRACK*Healthcare Systems, Inc. 255 Executive Drive, Plainview, N.Y. 11803; 1-800-520-2325, fax: 516-349-8875, or e-mail them at: info@fastrk.com or visit their Website: www.onlyfastrack.com.



The Fastrack Service checks if the patient is deceased and automatically suspends all transactions.